

312/V6 – Certificate number: NL 1122.1.1

Awarded to:

Momice B.V.

Location:

Hoogoorddreef 73, 1101 BB Amsterdam,
The Netherlands

Brand Compliance B.V. declares that the management system for information security of the above organization has been assessed and found to be in compliance with the requirements of the standard mentioned below.

Standard:

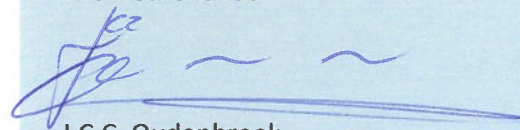
ISO 27001:2017

Scope:

Information security related to development, marketing, sales, customer success and hosting of the event software Momice.

On behalf of the certification body:

Brand Compliance B.V.
Hambakenwetering 8D2
5231 DC 's-Hertogenbosch
The Netherlands



J.C.C. Oudenbroek
Area Director

Date of issue:

November 4 2022

Date initial certification decision:

November 4 2022

On condition of a continuous and satisfactory operation of the management system, this certificate is valid until: **November 3 2025**

To check the validity of this certificate please call: **+31 (0)73 220 20 30.**

Further information regarding the scope of this certificate and the applicability of the management system requirements can be obtained by contacting the certified organization.

Statement of Applicability

The Statement of Applicability contains justification for inclusion and exclusion of the Annex A controls.

Scope description

Information security regarding development, marketing, sales, customer success and hosting of the event software Momice We process and protect the following data:

- Marketing data
- Sales data
- Customer data
- Financial and HR data

The following processes are (partially) outsourced, but fall within the scope of the ISMS:

- Hosting
- Software development

Controls

Control	Requirement	Applicable	Reason	Status
A.10.1.1 Policy on the use of cryptographic controls	A policy on the use of cryptographic controls for protection of information shall be developed and implemented.	YES	Risk assessment	Implemented
A.10.1.2 Key management	A policy on the use, protection and lifetime of cryptographic keys shall be developed and implemented through their whole lifecycle.	YES	Risk assessment	Implemented
A.11.1.1 Physical security perimeter	Security perimeters shall be defined and used to protect areas that contain either sensitive or critical information and information processing facilities.	YES	Risk assessment	Implemented
A.11.1.2 Physical entry controls	Secure areas shall be protected by appropriate entry controls to ensure that only authorized personnel are allowed access.	YES	Risk assessment	Implemented
A.11.1.3 Securing offices, rooms and facilities	Physical security for offices, rooms and facilities shall be designed and applied.	YES	Risk assessment	Implemented
A.11.1.4 Protecting against external and environmental threats	Physical protection against natural disasters, malicious attack or accidents shall be designed and applied.	YES	Best practice	Implemented
A.11.1.5 Working in secure areas	Procedures for working in secure areas shall be designed and applied.	YES	Best practice	Implemented
A.11.1.6 Delivery and loading areas	Access points such as delivery and loading areas and other points where unauthorized persons could enter the premises shall be controlled and, if possible, isolated from information processing facilities to avoid unauthorized access.	NO	We have no delivery and loading areas.	Not implemented
A.11.2.1		YES	Best practice	Implemented

Equipment siting and protection	Equipment shall be sited and protected to reduce the risks from environmental threats and hazards, and opportunities for unauthorized access.			
A.11.2.2 Supporting utilities	Equipment shall be protected from power failures and other disruptions caused by failures in supporting utilities.	YES	Best practice	Implemented
A.11.2.3 Cabling security	Power and telecommunications cabling carrying data or supporting information services shall be protected from interception, interference or damage.	YES	Best practice	Implemented
A.11.2.4 Equipment maintenance	Equipment shall be correctly maintained to ensure its continued availability and integrity.	YES	Risk assessment	Implemented
A.11.2.5 Removal of assets	Equipment, information or software shall not be taken off-site without prior authorization.	YES	Best practice	Implemented
A.11.2.6 Security of equipment and assets off-premises	Security shall be applied to off-site assets taking into account the different risks of working outside the organization's premises.	YES	Best practice	Implemented
A.11.2.7 Secure disposal or re-use of equipment	All items of equipment containing storage media shall be verified to ensure that any sensitive data and licensed software has been removed or securely overwritten prior or re-use.	YES	Risk assessment	Implemented
A.11.2.8 Unattended user equipment	Users shall ensure that unattended equipment has appropriate protection.	YES	Best practice	Implemented
A.11.2.9 Clear desk and clear screen policy	A clear desk policy for papers and removable storage media and a clear screen policy for information processing facilities shall be adopted.	YES	Best practice	Implemented
A.12.1.1 Documented operating procedures	Operating procedures shall be documented and made available to all users who need them.	YES	Risk assessment	Implemented
A.12.1.2 Change management	Changes to the organization, business processes, information processing facilities and systems that affect information security shall be controlled.	YES	Risk assessment	Implemented
A.12.1.3 Capacity management	The use of resources shall be monitored, tuned and projections made of future capacity requirements to ensure the required system performance.	YES	Risk assessment	Implemented
A.12.1.4 Separation of development, testing and operational environments	Development, testing, and operational environments shall be separated to reduce the risks of unauthorized access or changes to the operational environmental.	YES	Risk assessment	Implemented
A.12.2.1 Controls against malware	Detection, prevention and recovery controls to protect against malware shall be implemented, combined with appropriate user awareness.	YES	Risk assessment	Implemented

A.12.3.1 Information backup	Backup copies of information, software and system images shall be taken and tested regularly in accordance with an agreed backup policy.	YES	Risk assessment	Implemented
A.12.4.1 Event logging	Event logs recording user activities, exceptions, faults and information security events shall be produced, kept and regularly reviewed.	YES	Risk assessment	Implemented
A.12.4.2 Protection of log information	Logging facilities and log information shall be protected against tampering and unauthorized access.	YES	Risk assessment	Implemented
A.12.4.3 Administrator and operator logs	System administrator and system operator activities shall be logged and the logs protected and regularly reviewed.	YES	Risk assessment	Implemented
A.12.4.4 Clock synchronization	The clocks of all relevant information processing systems within an organization or security domain shall be synchronized to a single reference time source.	YES	Risk assessment	Implemented
A.12.5.1 Installation of software on operational systems	Procedures shall be implemented to control the installation of software on operational systems.	YES	Risk assessment	Implemented
A.12.6.1 Management of technical vulnerabilities	Information about technical vulnerabilities of information systems being used shall be obtained in a timely fashion, the organization's exposure to such vulnerabilities evaluated and appropriate measures taken to address the associated risk.	YES	Risk assessment	Implemented
A.12.6.2 Restrictions on software installation	Rules governing the installation of software by users shall be established and implemented.	YES	Risk assessment	Implemented
A.12.7.1 Information system audit controls	Audit requirements and activities involving verification of operational systems shall be carefully planned and agreed to minimize disruptions to business processes.	YES	Best practice	Implemented
A.13.1.1 Network controls	Networks shall be managed and controlled to protect information in systems and applications.	YES	Best practice	Implemented
A.13.1.2 Security of network services	Security mechanisms, service levels and management requirements of all network services shall be identified and included in network services agreements, whether these services are provided in-house or outsourced.	YES	Best practice	Implemented
A.13.1.3 Segregation in networks	Groups of information services, users and information systems shall be segregated on networks.	YES	Risk assessment	Implemented
A.13.2.1 Information transfer policies and procedures	Formal transfer policies, procedures and controls shall be in place to protect the transfer of information through the use of all types of communication facilities.	YES	Risk assessment	Implemented
A.13.2.2 Agreements on information	Agreements shall address the secure transfer of business information between the organization and external parties.	YES	Risk assessment	Implemented

transfer

A.13.2.3 Electronic messaging	Information involved in electronic messaging shall be appropriately protected.	YES	Risk assessment	Implemented
A.13.2.4 Confidentiality or non-disclosure agreements	Requirements for confidentiality or non-disclosure agreements reflecting the organization's needs for the protection of information shall be identified, regularly reviewed and documented.	YES	Risk assessment	Implemented
A.14.1.1 Security requirements of information systems	The information security related requirements shall be included in the requirements for new information systems or enhancements to existing information systems.	YES	Risk assessment	Implemented
A.14.1.2 Securing application services on public networks	Information involved in application services passing over public networks shall be protected from fraudulent activity, contract dispute and unauthorized disclosure and modification.	YES	Risk assessment	Implemented
A.14.1.3 Protecting application services transactions	Information involved in applications service transactions shall be protected to prevent incomplete transmission, mis-routing, unauthorized message alteration, unauthorized disclosure, unauthorized message duplication or replay.	YES	Risk assessment	Implemented
A.14.2.1 Secure development policy	Rules for the development of software and systems shall be established and applied to developments within the organization.	YES	Risk assessment	Implemented
A.14.2.2 System change control procedures	Changes to systems within the development lifecycle shall be controlled by the use of formal change control procedures.	YES	Risk assessment	Implemented
A.14.2.3 Technical review of applications after operating platform changes	When operating platforms are changed, business critical applications shall be reviewed and tested to ensure there is no adverse impact on organizational operations or security.	YES	Risk assessment	Implemented
A.14.2.4 Restrictions on changes to software packages	Modifications to software packages shall be discouraged, limited to necessary changes and all changes shall be strictly controlled.	YES	Risk assessment	Implemented
A.14.2.5 Secure system engineering principles	Principles for engineering secure systems shall be established, documented, maintained and applied to any information system implementation efforts.	YES	Risk assessment	Implemented
A.14.2.6 Secure development environment	Organizations shall establish and appropriately protect secure development environments for system development and integration efforts that cover the entire system development lifecycle.	YES	Risk assessment	Implemented
A.14.2.7 Outsourced development	The organization shall supervise and monitor the activity of outsourced system development.	YES	Risk assessment	Implemented
A.14.2.8 System		YES	Risk	Implemented

security testing	Testing of security functionality shall be carried out during development.		assessment	
A.14.2.9 System acceptance testing	Acceptance testing programs and related criteria shall be established for new information systems, upgrades and new versions.	YES	Risk assessment	Implemented
A.14.3.1 Protection of test data	Test data shall be selected carefully, protected and controlled.	YES	Risk assessment	Implemented
A.15.1.1 Information security policy for supplier relationships	Information security requirements for mitigating the risks associated with supplier's access to the organization's assets shall be agreed with the supplier and documented.	YES	Risk assessment	Implemented
A.15.1.2 Addressing security within supplier agreements	All relevant information security requirements shall be established and agreed with each supplier that may access, process, store, communicate, or provide IT infrastructure components for, the organization's information.	YES	Risk assessment	Implemented
A.15.1.3 Information and communication technology supply chain	Agreements with suppliers shall include requirements to address the information security risks associated with information and communications technology services and product supply chain.	YES	Risk assessment	Implemented
A.15.2.1 Monitoring and review of supplier services	Organizations shall regularly monitor, review and audit supplier service delivery.	YES	Risk assessment	Implemented
A.15.2.2 Managing changes to supplier services	Changes to the provision of services by suppliers, including maintaining and improving existing information security policies, procedures and controls, shall be managed, taking account of the criticality of business information, systems and processes involved and re-assessment of risks.	YES	Best practice	Implemented
A.16.1.1 Responsibilities and procedures	Management responsibilities and procedure shall be established to ensure a quick, effective and orderly response to information security incidents.	YES	Risk assessment	Implemented
A.16.1.2 Reporting information security events	Information security events shall be reported through appropriate management channels as quickly as possible.	YES	Risk assessment	Implemented
A.16.1.3 Reporting information security weaknesses	Employees and contractors using the organization's information systems and services shall be required to note and report any observed or suspected information security weaknesses in systems or services.	YES	Risk assessment	Implemented
A.16.1.4 Assessment of and decision on information security events	Information security events shall be assessed and it shall be decided if they are to be classified as information security incidents.	YES	Risk assessment	Implemented
A.16.1.5 Response to information	Information security incidents shall be responded to in accordance with the documented procedures.	YES	Risk assessment	Implemented

security incidents

A.16.1.6 Learning from information security incidents	Knowledge gained from analyzing and resolving information security incidents shall be used to reduce the likelihood or impact of future incidents.	YES	Risk assessment	Implemented
A.16.1.7 Collection of evidence	The organization shall define and apply procedures for the identification, collection, acquisition and preservation of information, which can serve as evidence.	YES	Risk assessment	Implemented
A.17.1.1 Planning information security continuity	The organization shall determine its requirements for information security and the continuity of information security management in adverse situations, e.g. during a crisis or disaster.	YES	Risk assessment	Implemented
A.17.1.2 Implementing information security continuity	The organization shall establish, document, implement and maintain processes, procedures and controls to ensure the required level of continuity for information security during an adverse situation.	YES	Risk assessment	Implemented
A.17.1.3 Verify, review and evaluate information security continuity	The organization shall verify the established and implemented information security continuity controls at regular intervals in order to ensure that they are valid and effective during adverse situations.	YES	Risk assessment	Implemented
A.17.2.1 Availability of information processing facilities	Information processing facilities shall be implemented with redundancy sufficient to meet availability requirements.	YES	Risk assessment	Implemented
A.18.1.1 Identification of applicable legislation and contractual requirements	All relevant legislative statutory, regulatory, contractual requirements and the organization's approach to meet these requirements shall be explicitly identified, documented and kept up to date for each information system and the organization.	YES	Legal and contractual requirements	Implemented
A.18.1.2 Intellectual property rights	Appropriate procedures shall be implemented to ensure compliance with legislative, regulatory and contractual requirements related to intellectual property rights and use of proprietary software products.	YES	Legal and contractual requirements	Implemented
A.18.1.3 Protection of records	Records shall be protected from loss, destruction, falsification, unauthorized access and unauthorized release, in accordance with legislative, regulatory, contractual and business requirements.	YES	Legal and contractual requirements	Implemented
A.18.1.4 Privacy and protection of personally identifiable information	Privacy and protection of personally identifiable information shall be ensured as required in relevant legislation and regulation where applicable.	YES	Legal and contractual requirements	Implemented
A.18.1.5 Regulation of cryptographic	Cryptographic controls shall be used in compliance with all relevant agreements, legislation and regulations.	YES	Legal and contractual requirements	Implemented

controls

A.18.2.1 Independent review of information security	The organization's approach to managing information security and its implementation (i.e. control objectives, controls, policies, processes and procedures for information security) shall be reviewed independently at planned intervals or when significant changes occur.	YES	Best practice	Implemented
A.18.2.2 Compliance with security policies and standards	Managers shall regularly review the compliance of information processing and procedures within their area of responsibility with the appropriate security policies, standards and any other security requirements.	YES	Best practice	Implemented
A.18.2.3 Technical compliance review	Information systems shall be regularly reviewed for compliance with the organization's information security policies and standards.	YES	Risk assessment	Implemented
A. 5.1.1 Policies for information security	A set of policies for information security shall be defined, approved by management, published and communicated to employees and relevant external parties.	YES	Risk assessment	Implemented
A. 5.1.2 Review of the policies for information security	The policies for information security shall be reviewed at planned intervals or if significant changes occur to ensure their continuing suitability, adequacy and effectiveness.	YES	Best practice	Implemented
A. 6.1.1 Information security roles and responsibilities	All information security responsibilities shall be defined and allocated.	YES	Best practice	Implemented
A. 6.1.2 Segregation of duties	Conflicting duties and areas of responsibility shall be segregated to reduce opportunities for unauthorized or unintentional modification or misuse of the organization's assets.	YES	Risk assessment	Implemented
A. 6.1.3 Contact with authorities	Appropriate contacts with relevant authorities shall be maintained.	YES	Risk assessment	Implemented
A. 6.1.4 Contact with special interest groups	Appropriate contacts with special interest groups or other specialist security forums and professional associations shall be maintained.	YES	Risk assessment	Implemented
A. 6.1.5 Information security in project management	Information security shall be addressed in project management, regardless of the type of the project.	YES	Best practice	Implemented
A. 6.2.1 Mobile device policy	A policy and supporting security measures shall be adopted to manage the risks introduced by using mobile devices.	YES	Risk assessment	Implemented
A. 6.2.2 Teleworking	A policy and supporting security measures shall be implemented to protect information accessed, processed or stored at teleworking.	YES	Risk assessment	Implemented
A. 7.1.1 Screening	Background verification checks on all candidates for employment shall be carried out in accordance with relevant laws, regulations and ethics and	YES	Risk assessment	Implemented

	shall be proportional to the business requirements, the classification of the information to be accessed and the perceived risks.			
A. 7.1.2 Terms and conditions of employment	The contractual agreements with employees and contractors shall state their and the organization's responsibilities for information security.	YES	Risk assessment	Implemented
A. 7.2.1 Management responsibilities	Management shall require all employees and contractors to apply information security in accordance with the established policies and procedures of the organization.	YES	Best practice	Implemented
A. 7.2.2 Information security awareness, education and training	All employees of the organization and, where relevant, contractors shall receive appropriate awareness education and training and regular updates in organizational policies and procedures, as relevant for their job function.	YES	Risk assessment	Implemented
A. 7.2.3 Disciplinary process	There shall be a formal and communicated disciplinary process in place to take action against employees who have committed an information security breach.	YES	Risk assessment	Implemented
A. 7.3.1 Termination or change of employment responsibilities	Information security responsibilities and duties that remain valid after termination or change of employment shall be defined, communicated to the employee or contractor and enforced.	YES	Risk assessment	Implemented
A. 8.1.1 Inventory of assets	Information, assets associated with information and information processing facilities shall be identified and an inventory of these assets shall be drawn up and maintained.	YES	Risk assessment	Implemented
A. 8.1.2 Ownership of assets	Assets maintained in the inventory shall be owned.	YES	Risk assessment	Implemented
A. 8.1.3 Acceptable use of assets	Rules for the acceptable use of information and of assets associated with information and information processing facilities shall be identified, documented and implemented.	YES	Risk assessment	Implemented
A. 8.1.4 Return of assets	All employees and external party users shall return all of the organizational assets in their possession upon termination of their employment, contract or agreement.	YES	Risk assessment	Implemented
A. 8.2.1 Classification of information	Information shall be classified in terms of legal requirements, value, criticality and sensitivity to unauthorised disclosure or modification.	YES	Risk assessment	Implemented
A. 8.2.2 Labelling of information	An appropriate set of procedures for information labelling shall be developed and implemented in accordance with the information classification scheme adopted by the organization.	YES	Risk assessment	Implemented
A. 8.2.3 Handling of assets	Procedures for handling assets shall be developed and implemented in accordance with the classification scheme adopted by the organization.	YES	Risk assessment	Implemented
A. 8.3.1 Management of	Procedures shall be implemented for the management of removable media in accordance	YES	Risk assessment	Implemented

removable media	with the classification scheme adopted by the organization.			
A. 8.3.2 Disposal of media	Media shall be disposed of securely when no longer required, using formal procedures.	YES	Risk assessment	Implemented
A. 8.3.3 Physical media transfer	Media containing information shall be protected against unauthorized access, misuse or corruption during transportation.	YES	Risk assessment	Implemented
A. 9.1.1 Access control policy	An access control policy shall be established, documented and reviewed based on business and information security requirements.	YES	Risk assessment	Implemented
A. 9.1.2 Access to networks and network services	Users shall only be provided with access to the network and network services that they have been specifically authorized to use.	YES	Risk assessment	Implemented
A. 9.2.1 User registration and de-registration	A formal user registration and de-registration process shall be implemented to enable assignment of access rights.	YES	Risk assessment	Implemented
A. 9.2.2 User access provisioning	A formal user access provisioning process shall be implemented to assign or revoke access rights for all user types to all systems and services.	YES	Risk assessment	Implemented
A. 9.2.3 Management of privileged access rights	The allocation and use of privileged access rights shall be restricted and controlled.	YES	Risk assessment	Implemented
A. 9.2.4 Management of secret authentication information of users	The allocation of secret authentication information shall be controlled through a formal management process.	YES	Risk assessment	Implemented
A. 9.2.5 Review of user access rights	Asset owners shall review users' access rights at regular intervals.	YES	Risk assessment	Implemented
A. 9.2.6 Removal or adjustment of access rights	The access rights of all employees and external party users to information and information processing facilities shall be removed upon termination of their employment, contract or agreement, or adjusted upon change.	YES	Risk assessment	Implemented
A. 9.3.1 Use of secret authentication information of users	Users shall be required to follow the organization's practices in the use of secret authentication information.	YES	Risk assessment	Implemented
A. 9.4.1 Information access restriction	Access to information and application system functions shall be restricted in accordance with the access control policy.	YES	Risk assessment	Implemented
A. 9.4.2 Secure log-on procedures	Where required by the access control policy, access to systems and applications shall be controlled by a secure log-on procedure.	YES	Risk assessment	Implemented
A. 9.4.3 Password	Password management systems shall be interactive and shall ensure quality passwords.	YES	Risk assessment	Implemented

management system

A. 9.4.4 Use of privileged utility programs

The use of utility programs that might be capable of overriding system and application controls shall be restricted and tightly controlled.

YES

Risk assessment

Implemented

A. 9.4.5 Access control to program source code

Access to program source code shall be restricted.

YES

Risk assessment

Implemented